GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA *Advantage!,* a menu-driven database system. The INTERNET address for GSA *Advantage!* is http://www.gsaadvantage.gov

Schedule Title:	Multiple Award Schedule
FSC Group:	Information Technology – IT Services
PSC Group:	DA01
Contract Number:	47QTCA21D00BR
Contract Period:	June 30, 2021 through June 29, 2026

For more information on ordering from Federal Supply Schedules click on the GSA Schedules link at www.gsa.gov

Contractor:	**Contractor's Administration Source:**
Cyber Technology Innovations LLC	Tanveer Malik
11507 Saunders Haven Ct	
Great Falls, VA 22066	**Business Size:**
Phone Number: (703) 915-9281	Minority Owned Small Business
Fax Number: (202) 999-4579	
www.cybertechnologyinnovations.com	

CUSTOMER INFORMATION:

1a. **TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN	DESCRIPTION
54151S	Information Technology Professional Services

1b. **LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:** N/A

2. **MAXIMUM ORDER*:** $500,000

*Ordering activities may request a price reduction at any time before placing an order, establishing a BPA, or in conjunction with the annual BPA review. However, the ordering activity shall seek a price reduction when the order or BPA exceeds the simplified acquisition threshold. Schedule contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order or BPA.

3. **MINIMUM ORDER:** $100

4. **GEOGRAPHIC COVERAGE:** 48 contiguous states, Alaska, Hawaii, Washington D.C., Puerto Rico, U.S. Territories

5. **POINT(S) OF PRODUCTION:** Not Applicable

6. **DISCOUNT FROM LIST PRICES:** 1.5%

7. **QUANTITY DISCOUNT(S):** Additional .50% for task orders over $250,000

8. **PROMPT PAYMENT TERMS:** Net 30 Days

9. **FOREIGN ITEMS:** Not Applicable

10a. **TIME OF DELIVERY:** Determined on task order level

10b. **EXPEDITED DELIVERY:** Contact contractor

10c. **OVERNIGHT AND 2-DAY DELIVERY:** Contact contractor

10d. **URGENT REQUIRMENTS:**   Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

11.   **FOB POINT:** Destination

12a.   **ORDERING ADDRESS:** 11507 Saunders Haven Ct Great Falls, VA 22066

12b.   **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

13.   **PAYMENT ADDRESS:** 11507 Saunders Haven Ct Great Falls, VA 22066

14.   **WARRANTY PROVISION:** Not Applicable

15.   **EXPORT PACKING CHARGES:** N/A

16.   **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A

17.   **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

18.   **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A

19.   **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A

20.   **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A

21.   **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A

22.   **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A

23a.   **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A

23b.   **Section 508 Compliance for EIT:** N/A

24.   **DUNS NUMBER:** 081153746

25.   **Contractor has an active registration in the SAM database.**

26.   Labor Category Descriptions:

Job Title	Detailed Position Description and functional responsibilities	Min Education Level	Min Years of Experience	Any Applicable Training
IT Project Manager	Serves as project manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist in working with the ordering activity Contracting Officer (CO), the contract-level Contracting Officer's Representative (COR), the task order-level COR(s), ordering activity management personnel and customer agency representatives. Under guidance, responsible for the overall management of the specific task order(s) and insuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.	Bachelors	12 years	None
Senior Systems Engineer	Plans and designs an organization's systems infrastructure, including the implementation and design of hardware and software. Analyzes, develops, modifies, tests and maintains the system. Verifies and validates systems and meets internal and external requirements. Diagnoses problems and provides recommendations for improvement on existing and new systems. Typically reports to a manager. A specialist on complex technical and business matters. Work is highly independent. May assume a team lead role for the work group.	Bachelors	7 years	None
Subject Matter Expert (SME)	Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Functions as a technical expert across multiple project assignments. Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.	Bachelors	7 years	None
Senior Software Engineer	Designs and develops software applications. Performs coding, debugging, testing and troubleshooting throughout the application development process. May provide consultation on complex projects. Typically reports to a manager. Works on advanced, complex technical projects or business issues requiring state of the art technical or industry knowledge. Works autonomously. Goals are generally communicated in solution or project goal terms. May provide a leadership role for the work group through knowledge in the area of specialization.	Bachelors	7 years	None
System Administrator	Responsible for effective provisioning, maintenance, installation/configuration, and operation of systems hardware and software and related infrastructure. Implements operating system enhancements that will improve the reliability and performance of the system. Participates in technical research and development to enable continuing innovation within the infrastructure. Ensures system hardware, operating systems, software systems, and related procedures adhere to the established enterprise architecture.	Bachelors	5 years	None

Senior Cloud Engineer	In a senior technical capacity designs, develops, implements, utilizes, and conforms to enterprise cloud architecture application solutions, strategies, processes, and standards, focusing on expertise in cloud technologies. Collaborates with business owners, analysts, engineers, development teams, and infrastructure services to define, establish, and communicate application and data architecture standards, policies, and directions. Designs, implements and may lead the design and implementation of Information System (IS) architectures, and architecture activities that are aligned to organization requirements set by leadership on behalf of stakeholders and are consistent with enterprise architectural standards.	Bachelors	8 years	None
Senior Network Engineer	Under general supervision, oversees the purchase, installation, and support of network communications, including LAN/WAN systems. Works on problems of diverse scope where analysis of situation requires evaluation and judgment. Responsible for evaluating current systems. Assists in the planning of large-scale systems projects through vendor comparison and cost studies.	Bachelors	7 years	None
Service Desk Specialist I	Provides support to end users for basic computer, application, system, device, access and hardware issues. Identifies, researches and resolves routine technical problems of low complexity. Responds to telephone, email and on-line requests for technical support. Documents, tracks, and monitors the problem using applicable systems and tools. May coordinate with other teams or departments to resolve user problems. May perform password re-sets for users. Typically reports to a supervisor. Possesses a moderate understanding of general aspects of the job. Works under the close direction of senior personnel in the functional area.	Bachelors	1 year	None
Service Desk Specialist II	Provides support to end users for computer, application, system, device, access and hardware issues. Identifies, researches and resolves technical problems of moderate complexity. Responds to telephone, email and on-line requests for technical support. Documents, tracks, and monitors the problem using applicable systems and tools. May coordinate with other teams or departments to resolve user problems. Typically reports to a supervisor or manager. Gaining or has attained full proficiency in a specific area of discipline. Works under moderate supervision.	Bachelors	3 years	None
Senior Subject Matter Expert (SME)	Serves as an senior-level IT subject matter expert, possessing in-depth knowledge, such as computer science, IT engineering, or Information Technology related fields. Provides technical and domain specific knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on particularly complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.	Bachelors	8 years	None
Senior Information Security Engineer	As senior primary technical contributor, provide information security support in various areas including standards, certifications, technologies, disciplines, test and evaluations, security operations, firewalls, AISSPs, and documentation.	Bachelors	7 years	None
Information Security Engineer	Under minimal supervision, provide information security support in various areas including standards, certifications, technologies, disciplines, test and evaluations, AISSPs, security operations, and documentation.	Bachelors	3 years	None

Labor Category	Description	Education	Experience	Certification
Senior Systems Analyst	Under direct supervision, performs a variety of technical tasks including requirements and cost analyses; technical specs; software design, development, and integration; database design and analysis; and technical operations support.	Bachelors	1 year	None
Junior Systems Administrator	Maintains and supports the integrity of the operating system environment and various computer systems. Administers, installs and troubleshoots a variety of operating systems. Performs systems maintenance tasks, such as system back-up, recovery and file maintenance. Schedules, installs, and tests system software upgrades. Configures software and resolves technical problems. Monitors and maintains software licensing and maintenance agreements. Typically reports to a project leader or manager. Gaining exposure to some of the complex tasks within the job function. Occasionally directed in several aspects of the work.	Bachelors	3 years	None
Principal IT Architect	Provides master-level architectural expertise to managers and technical staff. Develops architectural products and deliverables for the enterprise and operational business lines. Develops strategy of system and the design infrastructure necessary to support that strategy. Advises on selection and procurement of technology in the area of data storage, database, cloud infrastructure, network, datacenter and software engineering. Advises of feasibility of potential future projects to management.	Bachelors	10 years	None

27.   HOURLY & SERVICE RATES:

SIN	Labor Category	Year 1 GSA PRICE + IFF	Year 2 GSA PRICE + IFF	Year 3 GSA PRICE + IFF	Year 4 GSA PRICE + IFF	Year 5 GSA PRICE + IFF
54151S	IT Project Manager	$111.70	$114.27	$116.90	$119.59	$122.34
54151S	Senior Systems Engineer	$116.58	$119.26	$122.01	$124.81	$127.68
54151S	Subject Matter Expert (SME)	$119.68	$122.43	$125.25	$128.13	$131.07
54151S	Senior Software Engineer	$111.70	$114.27	$116.90	$119.59	$122.34
54151S	System Administrator	$95.74	$97.94	$100.20	$102.50	$104.86
54151S	Senior Cloud Engineer	$131.72	$134.75	$137.85	$141.02	$144.26
54151S	Senior Network Engineer	$139.35	$142.55	$145.83	$149.19	$152.62
54151S	Service Desk Specialist I	$39.90	$40.81	$41.75	$42.71	$43.70
54151S	Service Desk Specialist II	$51.86	$53.05	$54.27	$55.52	$56.79
54151S	Senior Subject Matter Expert (SME)	$154.03	$157.57	$161.19	$164.90	$168.69
54151S	Senior Information Security Engineer	$127.07	$130.00	$132.98	$136.04	$139.17
54151S	Information Security Engineer	$81.83	$83.71	$85.63	$87.60	$89.62
54151S	Senior Systems Analyst	$77.01	$78.78	$80.60	$82.45	$84.35
54151S	Junior Systems Administrator	$67.39	$68.94	$70.52	$72.14	$73.80
54151S	Principal IT Architect	$170.55	$174.47	$178.49	$182.59	$186.79